



WEBER ULTRASONICS



REPAIR REGISTRATION

Dear Sir/Madam,

With regard to the delivery received from you, the following repair registration enables us to:

1. forward it quickly to the corresponding in-house repair site and ensure swift processing for you.

2. examine/grant any warranty claims.

3. clarify the procedure in case the goods cannot or should not be repaired.

4. ascertain its toxicity and thereby protect our employees from coming into contact with hazardous substances.

We only process the repair order if the repair registration form is enclosed with the repair delivery and completed in full (mandatory fields are marked with *) and signed

CUSTOMER DETAILS

What to do: Fill out the repair registration form. Attach the printed and signed repair registration form to the outside of the delivery packaging so that it is clearly visible. Please also send the repair registration form by email to repair@weber-ultrasonics.com

Company*:

Customer number:

Street*:

Country*:

Postcode & town*:

Contact person*:

Telephone*:

Email*:

We have already contacted the Support Department:

- No
 Yes

Name of the engineer:

ORDER DETAILS

Your delivery note no./reference*:

Would you like a cost estimate*:

- Yes No

Type of return*:

- Equipment for repair
 Return after service exchange

Project/order/invoice number:

If the goods cannot be repaired*:

- Please dispose of at no charge
 Please return to us at our expense

Storage/disposal: We will store the goods you sent to us free of charge for 6 months as of the status notification date (goods repairable/functional). If you do not state whether you would like a repair or return at your expense or if you do not collect the goods within this period, we will dispose of the goods.



ARTICLE ITEMS

Item	Article designation*	Serial number*	Error description*
1			
2			
3			
4			
5			

Other notes/further fault description:

CONFIRMATION OF DECONTAMINATION

Which hazardous substances, if any, has the device come into contact with?*
→ Please enclose safety data sheet!*

- Medium:**
- Hazardous substance as per GHS
 - Biologically hazardous
 - None/not relevant
 - Other

- The device/product is...***
- not contaminated
 - completely cleaned
 - free from hazardous substances
 - disinfected and decontaminated, no longer a health hazard

The confirmation of **decontamination** serves the occupational health and safety of our employees in accordance with the Infection Protection Act and the accident prevention regulations of the employers' liability insurance associations. All devices and products must be cleaned in accordance with the applicable laws and regulations and, if necessary, disinfected using a surface disinfectant approved by the VAH (Association for Applied Hygiene) before being returned to the manufacturer. Weber Ultrasonics only accepts goods for repair in a cleaned and/or disinfected condition in accordance with the applicable legal / regulatory provisions and applicable regulations. If the goods are delivered in an uncleaned and/or non-disinfected condition, they will be returned carriage forward and a flat processing fee of €150.00 will be charged. By signing this document, the customer declares their agreement with these conditions. The acceptance of goods for repair that have come into contact with radioactivity or that can otherwise no longer be cleaned (e.g. medium in the transducer) is excluded.

LEGALLY BINDING DECLARATION

With my signature I warrant that the goods contained in this packaging have been cleaned and/or disinfected in accordance with the applicable legal/regulatory provisions and applicable regulations. The information given in this declaration is correct and complete.
I have read, understood and agree to the regulations concerning the disposal of delivered goods.

Date*: _____ **Name & signature*:** _____